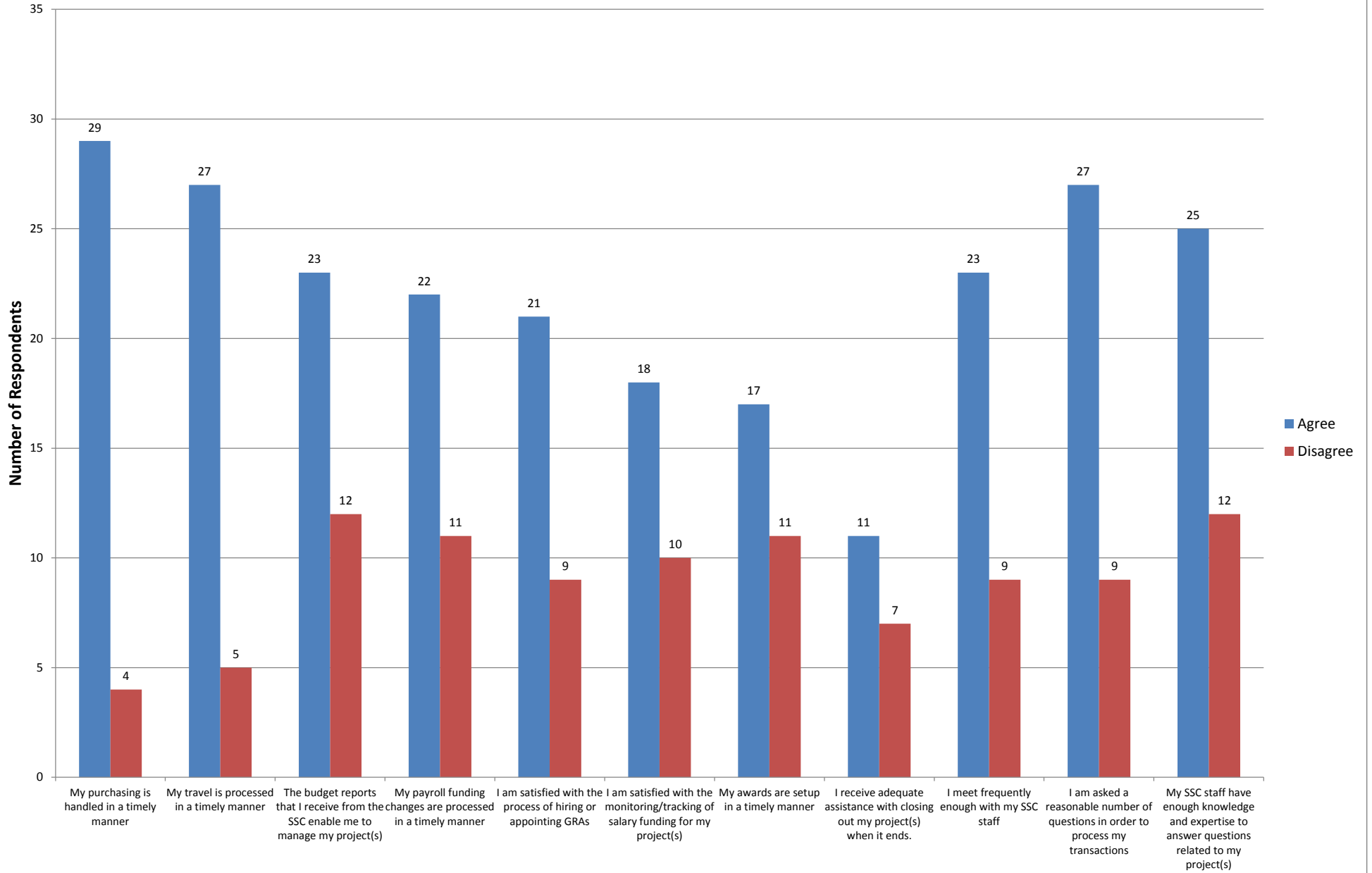


PI Satisfaction Survey for those served by LAS-SSC - October 2014  
 Response by Question (48/139 or 35% survey response rate)

Responses by Question



# PI SSC Satisfaction Survey Overview

**Response Rate - 48/139 = 35%**

## Areas the SSC is Excelling In

- My purchasing is handled in a timely manner
- My travel is processed in a timely manner

**Agree\***

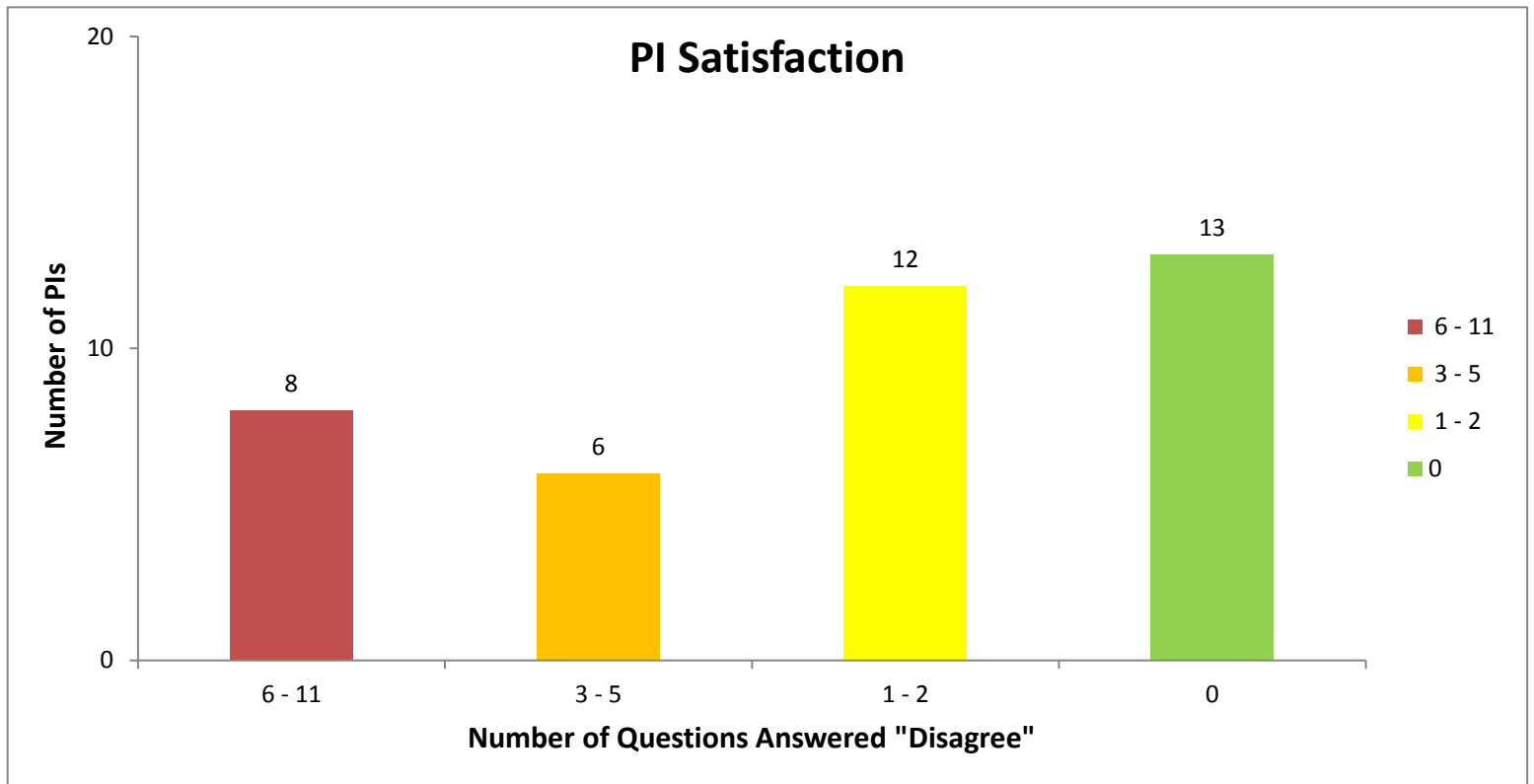
88%  
84%

## Areas the SSC Could Improve In

- My awards are setup in a timely manner
- I receive adequate assistance with closing out my project(s) when it ends.
- I am satisfied with the monitoring/tracking of salary funding for my project(s)
- The budget reports that I receive from the SSC enable me to manage my project(s)
- My payroll funding changes are processed in a timely manner
- My SSC staff have enough knowledge and expertise to answer questions related to my project(s)
- I am satisfied with the process of hiring or appointing GRAs
- I meet frequently enough with my SSC staff
- I am asked a reasonable number of questions in order to process my transactions

**Disagree\***

39%  
39%  
36%  
34%  
33%  
32%  
30%  
28%  
25%



\*Responses of "N/A" were removed when calculating percentage of "Agree" and "Disagree"