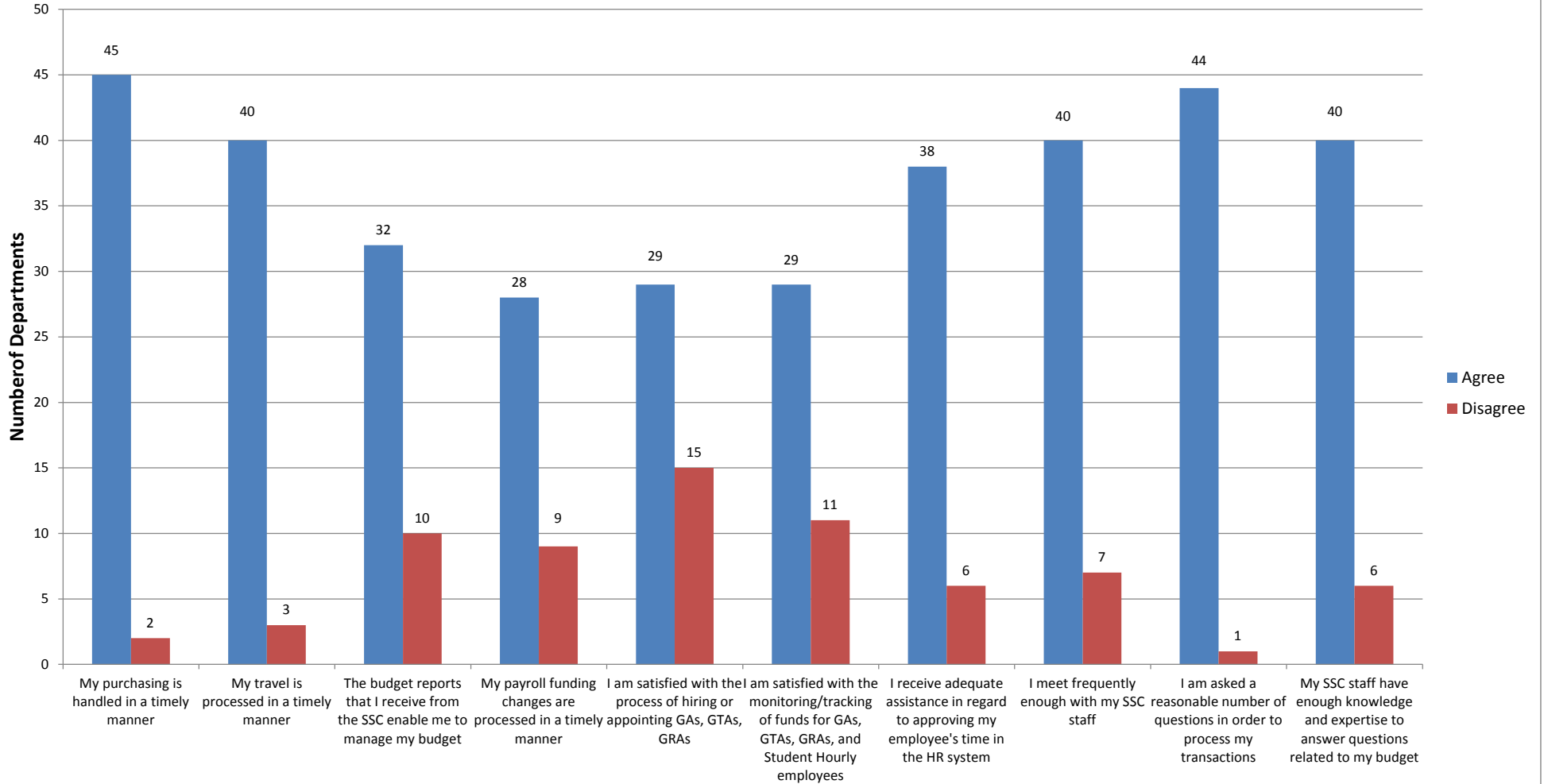


Chair and Director Survey for Units supported by LAS-SSC
 Survey completed September 2014 (49/58 or 84% response rate)

Responses by Question



Chair and Director SSC Satisfaction Survey

Overview

Response Rate - 49/58 = 84%

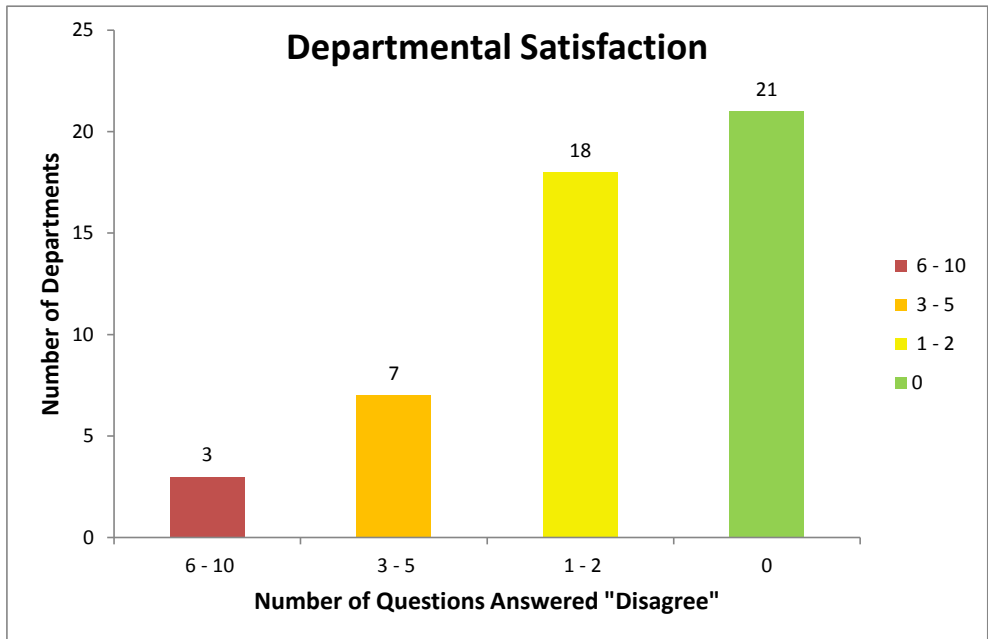
No-Response - Slavic Languages and Literature, Kansas African Studies Center, EGARC, Religious Studies, Philosophy, African and African American History

Areas the SSC is Excelling In

	Agree*
I am asked a reasonable number of questions in order to process my transactions	98%
My purchasing is handled in a timely manner	96%
My travel is processed in a timely manner	93%
My SSC staff have enough knowledge and expertise to answer questions related to my budget	87%
I receive adequate assistance in regard to approving my employee's time in the HR system	86%
I meet frequently enough with my SSC staff	85%

Areas the SSC Could Improve In

	Disagree*
I am satisfied with the process of hiring or appointing GAs, GTAs, GRAs	34%
I am satisfied with the monitoring/tracking of funds for GAs, GTAs, GRAs, and Student Hourly employees	28%
My payroll funding changes are processed in a timely manner	24%
The budget reports that I receive from the SSC enable me to manage my budget	24%



*Responses of "N/A" were removed when calculating percentage of "Agree" and "Disagree"