



CHANGING FOR EXCELLENCE | KU Shared Service Centers

Brown Bag Sessions

Oregon State Visit

Tuesday August 7, 12:00 pm – 1:00 pm & Thursday August 23, 12:00 pm – 1:00 pm

Paula Smith and Paul Farran will share what they learned during the visit to review Oregon State's shared service centers. A report of this trip is available on the [CFE SSC website](#). Paula and Paul will provide their perspective, including lessons the Steering Committee took from the Oregon State implementation of shared service centers, and take your questions.

Register: http://www.hr.ku.edu/training/info/course_details.aspx?course=153

KU Student Services Shared Service Center

Thursday August 9, 12:30 pm – 1:30 pm & Wednesday August 15, 12:00 pm – 1:00 pm

Several years ago, the Student Services unit on campus reorganized to form a shared service center for financial and HR activities. Judy Greenburg, Rhonda Sharp, Peggy Palmer, Sabine Jones, and Jason Hornberger will share their perspective on what works well in the current shared service center, what challenges they have faced, and take your questions.

Register: http://www.hr.ku.edu/training/info/course_details.aspx?course=154

Higuchi Biosciences Center, an SSC Model

Tuesday August 14, 12:00 pm – 1:00 pm & Monday August 27, 12:00 pm – 1:00 pm

Shared services have been operational at KU since 1988. Since this time, the Higuchi Biosciences Center (HBC) has used a shared service model to provide research administration, HR and financial administration support to PIs in units and departments throughout campus. Peggy Huey, Kathy Kiefer and Amy Carlson will share their experience working in HBC and take your questions. An HBC case study is available on the on the [CFE SSC website](#).

Register: http://www.hr.ku.edu/training/info/course_details.aspx?course=155

KU SSCs: Potential Financial Activities in the SSCs

Wednesday August 8, 12:00 pm – 1:00 pm & Thursday August 16, 12:00 pm – 1:00 pm

The Design Review Committee and the Steering Committee are reviewing the feedback from campus and determining which financial process should be considered for the Shared Service Centers. Jason Hornberger and Megan Cluver will share the committees' decision of the financial activities that will be reviewed in detail by the Process Improvement and Training Committees, discuss the process of deciding which activities will move to the SSCs, and take your questions.

Register: http://www.hr.ku.edu/training/info/course_details.aspx?course=156



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KU SSCs: Recruitment Plans for the Liberal Arts and Sciences SSCs

Thursday August 30, 12:00 pm – 1:00 pm & September 7 12:30 pm – 1:30 pm

The implementation team is currently considering how to staff the shared service centers, with a decision expected in early August. In this mid-August session, Jason Hornberger and Jolene Fairchild will share plans currently in development to recruit staff and take your questions.

Register: http://www.hr.ku.edu/training/info/course_details.aspx?course=157

Life Skills for Navigating Change

Friday August 24, 12:00 pm – 2:00 pm & Thursday September 6, 12:00 pm – 2:00 pm

Kathleen Ames-Oliver will present this two-hour session addressing the stress and insecurity that often seems to accompany change. Well-being and confidence are the fruits of a well-balanced life. Through a series of exercises and discussions, participants will explore ways to develop and strengthen the life skills necessary to navigate the seas of change.

Register: http://www.hr.ku.edu/training/info/course_details.aspx?course=158

Coping with Change in Turbulent Times

Tuesday August 21, 12:00 pm – 2:00 pm & Wednesday August 29, 12:00 pm 2:00 pm

Kathleen Ames-Oliver will present this two-hour session designed to provide individuals and departments some tools and techniques to move through these stressful times and cope with the changes that are taking place. At the heart of this workshop is a wonderful video by the internationally known photojournalist, Dewitt Jones, entitled *Celebrating What's Right with the World*.

Register: http://www.hr.ku.edu/training/info/course_details.aspx?course=159