



UNIVERSITY OF KANSAS
Changing for Excellence

Communication Ambassadors

The [Communication and Change Management Committee](#) will be supported by a group of Communication Ambassadors. The Ambassadors will disseminate information about the Shared Service Centers (SSC) across campus and be a point of contact for staff and the SSC implementation team.

Ambassador Goals

- Help share the vision, dispel rumors, and mitigate turbulence
- Gather feedback and disseminate information throughout the implementation process
- Keep community informed about membership of committees and workgroups
- Communicate the “why’s” and the vision to first the campus and then the initial site

Ambassador Commitment

- Attend an initial and periodic meetings (monthly) to receive updates and information about Shared Service Centers
- Read emails (at least every other week) with updates on Shared Service Centers
- Stay current on the information available on the [Shared Service Centers CFE site](#)
- Answer questions for your department, peer group and coworkers about Shared Service Centers; provide updates and answer questions in meetings you attend regularly
- Serve as a campus resource for Shared Service Center information
- Provide the Communication and Change Management Leadership team and the Shared Service Centers Steering Committee with feedback from around campus

Membership

Communication Ambassadors have been recruited from across campus. Additional members will be added as the implementation progresses.

Communication Ambassadors

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